

Internal Regulation

**We are pleased to welcome you to the Bed and Breakfast
“ La Terrazza sui Fieschi”**

We invite you to read our internal rules.

The behaviors to be observed in the B&B are not only sanctioned in the law, but above all those dictated by common sense and mutual respect.

The booking request can be made by telephone, e-mail on the personal website or through the specialized booking sites(Booking, Trivago, Expedia, Bed and Breakfast.it)

At the time of booking a deposit of 50% of the total amount is requested.

For stays over 4 days, the missing amount will be preauthorized 2 days before arrival, which will be cashed upon the guest's presentation.

If the guest does not show up at check-in, the entire sum of the reservation will be collected as the regulation.

The gentlemen customers are requested, upon arrival, to show an identification document for filling in the P.S.

(data treated in the obligations of the law n. 675 of 12/31/96)

As the B&B is a small family-run establishment, there is no reception service available at all hours of the day, as is the case with hotels, so every customer is required to communicate by telephone or e-mail to the owner of the structure, the timetable expected arrival time, at least 24 hours before arrival.

Going to the structure without having informed you about the arrival time can cause long waits.

This problem cannot be a reason for complaints or claims for reimbursement.

Guests are not allowed to access other people inside the B&B at any time, for reasons of Public Security.

The rooms are available from 3pm to 7,30pm. During the entire stay and on the day of departure the rooms must be vacated by 10,30 am to allow the rooms to be cleaned.

Breakfast is served from 8,30 to 10 (unless otherwise agreed).

Outside these hours it is forbidden to eat in the breakfast room, while in the rooms it is always forbidden to eat meals.

Pets are allowed as long as they are constantly supervised by the owners; it is forbidden to leave animals unattended inside the structure.

Guests of the B&B can use the outdoor Jacuzzi, with schedules to be agreed with the management.

Water is a precious commodity, please close the bathroom taps well with each use.

Don't leave room lights and TVs turned on once you go out.

For entry and exit from the structure there are no timetables, guests can come and go as they please as long as they respect the rules of good sense (Do not scream, do not run down the stairs etc..)

Each guest is required to pay compensation for any damage caused to the B&B due to the improper use of the complementary TV, fridge, tables, chairs, tubs, etc..

We accept no responsibility for loss, theft or damage to objects of your property left unattended in common areas.

We are not liable for any inefficiencies due to total or partial lack of supplies such as gas, electricity, water, telephone line to the internet, independent of our will.

We recommend a correct and civil use of the toilets, (use the appropriate baskets supplied).

Minor guests accompanied by adults without family ties are not allowed in the structure.

Thank you